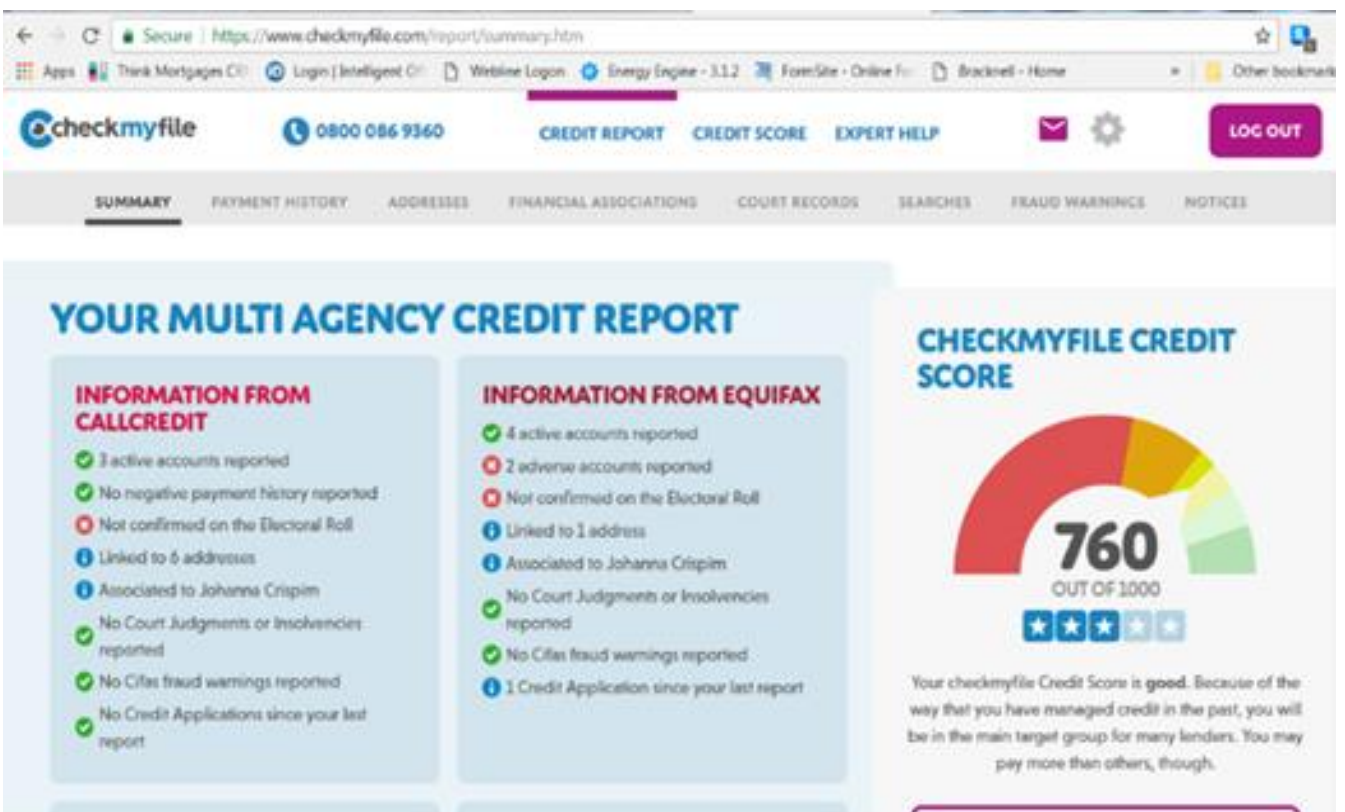


## Check My File Instructions:

1. Use the following link to set up a new account - <https://www.checkmyfile.partners/6QFBWN/2CTPL/>  
\* *Please note if you have previously registered an account, you will not be eligible for the 30 day free trial and you will be asked for your login details. As this is not a free trial, you will be charged £14.99 to use the service. In this instance, you can use the Experian free trial if preferred (instructions further down)*
2. Once you have clicked on the website, either click on the 'Sign Up' or 'See your Multi Agency Credit Report Free' button
3. Fill out your personal details and payment details (if you cancel this service within the 30 day free trial you will not be charged)
4. You will be asked some further questions to verify your account
5. You will then be able to view your full credit report
6. Click 'Download Printable Report' to save your credit report to your computer. Please note this can sometimes take 24 hours to become available, if you are not able to download immediately, try to log in after 24 hours and this should be accessible.
7. Once you have downloaded your full credit report, you can cancel your free trial so you are not charged on a monthly basis.
8. Send a copy of your report to us along with confirmation of your Date of Birth to allow us to open your credit report.
9. As mentioned above, next time you wish to use this service you will no longer be eligible for a free trial and you will be charged next time you wish to use this service.

### Example from Website:



The screenshot shows the 'YOUR MULTI AGENCY CREDIT REPORT' page on the Check My File website. The page is divided into three main sections:

- INFORMATION FROM CALLCREDIT:**
  - 3 active accounts reported
  - No negative payment history reported
  - Not confirmed on the Electoral Roll
  - Linked to 5 addresses
  - Associated to Johanna Crispin
  - No Court Judgments or Insolvencies reported
  - No Cifas fraud warnings reported
  - No Credit Applications since your last report
- INFORMATION FROM EQUIFAX:**
  - 4 active accounts reported
  - 2 adverse accounts reported
  - Not confirmed on the Electoral Roll
  - Linked to 1 address
  - Associated to Johanna Crispin
  - No Court Judgments or Insolvencies reported
  - No Cifas fraud warnings reported
  - 1 Credit Application since your last report
- CHECKMYFILE CREDIT SCORE:**
  - 760 OUT OF 1000
  - 5 stars rating
  - Your checkmyfile Credit Score is good. Because of the way that you have managed credit in the past, you will be in the main target group for many lenders. You may pay more than others, though.

**PRINTABLE VERSION**

The printable version of your Credit Report contains all of the underlying information reported to us about you, in an easy to compare format, as well as your Credit Scores and Ratings.

Other interactive analysis and statistical tools/graphs available on the online version are not provided in the printable version.

**PROTECTING YOUR SECURITY**

When you open the file, you will be prompted for a password. This password is your date of birth in DDMYY format and is shown below.

Your PDF Password: 160678

We recommend that you treat the file as you would any other sensitive document, and store it safely. If you are using a public or shared computer, be sure to delete it after use.

The file is in PDF format - to open and print this file you will need Adobe Acrobat Reader, in conjunction with your PDF Password shown above.

If you don't have Adobe Acrobat, you can download it free direct from Adobe [here](#).

**DOWNLOAD PRINTABLE REPORT**

## How to Cancel your Check My File Account:

1. Log on to your account and click on to the 'Expert Help' tab along the top of the page

**YOUR CHECKMYFILE ACCOUNT**

You are trialling the UK's only Multi Agency Credit Report Monitoring Service, giving you access to information from all 4 consumer Credit Reference Agencies.

**CREDIT REPORT ACCESS**

Access to all or part of your Credit Report is currently unavailable, see below for more information and for any steps you can take to help resolve any issues.

**ACCOUNT DETAILS**

2. Click on 'I need help with my account' and then 'Cancel my Subscription' from the drop down list

**SECURE MESSAGE CENTRE**

Discuss sensitive matters regarding your credit in a secure fashion away from traditional email. When you send us a message, our professionally qualified Credit Analysts will review your query and aim to respond to you in full within 1 working day.

**YOUR MESSAGES**

Here you will find all conversations you've had with us, as well as alerts we have sent you about your report, or service.

When you send us a message, our professionally qualified Credit Analysts will review your query and aim to respond to you in full within 1 working day. We may get in touch for more information, or if your query is particularly complex we may need to refer it to one of our more senior team members - you'll be

**CREATE MESSAGE**

If you send us a message now, we expect to respond to you within 1 working day.

I need help with my account

How can we assist with your account?

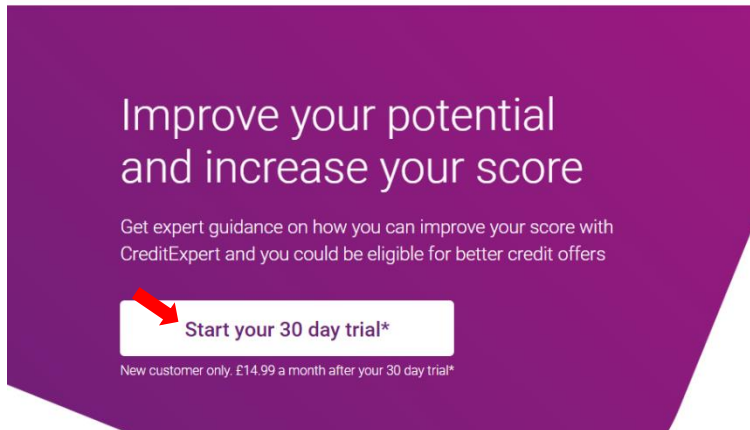
3. Scroll down and select the purple button 'Cancel Subscription'

The screenshot shows the checkmyfile website interface. At the top, there is a navigation bar with the logo, a phone number (0800 086 9360), and links for CREDIT REPORT, CREDIT SCORE, and EXPERT HELP. A 'LOG OUT' button is in the top right corner. The main content area is divided into two columns. The left column has a blue header 'A SINGLE POINT OF RESOLUTION FOR ANY ISSUES' and a sub-header 'NO HASSLE CANCELLING YOUR SERVICE'. Below this is a feedback box and a confirmation message: 'We'll confirm the cancellation immediately by email so you have a written record of it.' A purple button labeled 'CANCEL SUBSCRIPTION' is circled in red. The right column contains a list of benefits with a green checkmark and two items with red crosses, followed by a 'CHANGED YOUR MIND?' section with a link to 'Multi Agency Credit Report'.

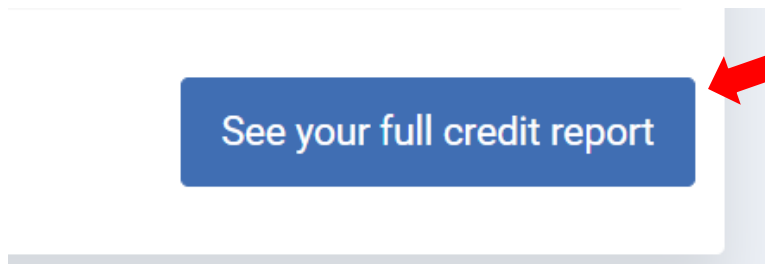
4. Once you have done this a message will appear stating that an email has been sent to your email address with your cancellation code. Once this email is received, you do not need to do anything further and your subscription has been cancelled – please ensure you keep this email you're your records
5. If you have not received an email confirmation within 24 hours, please contact Check My file

## Experian :

1. Click the following link - [https://www.experian.co.uk/crm/ce-upsell.html?gclid=CjwKCAiA6Y2QBhAtEiwAGHybPbfcyn\\_J9OdiXuBcXIG7Q\\_8Trc6zg861Zy1FNtwiED6GpZSXMEFJNhoCGIAQAvD\\_BwE](https://www.experian.co.uk/crm/ce-upsell.html?gclid=CjwKCAiA6Y2QBhAtEiwAGHybPbfcyn_J9OdiXuBcXIG7Q_8Trc6zg861Zy1FNtwiED6GpZSXMEFJNhoCGIAQAvD_BwE)
2. Click on 'Start your 30 day trial' and then 'Create your Experian account'  
*\*If you have already registered for this agency, you will be asked to enter your login details and will not be eligible for the free trial. In this instance, you will be charged £14.99 to obtain a full credit report.*



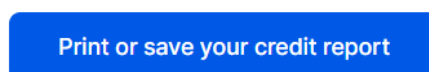
3. After clicking to set up a new account, you will be required to enter your personal details and your payment details. You will not be charged if you cancel within the 30 day free trial.
4. Once you sign up, it will take you to a page with a breakdown of your credit. You will need to scroll down to the bottom of the page to click 'See your full credit report'.



5. This will take you to a new page which gives you an overview of your current credit borrowing, click on 'Print or Save your credit report' at the bottom and you will then be able download this to your computer.



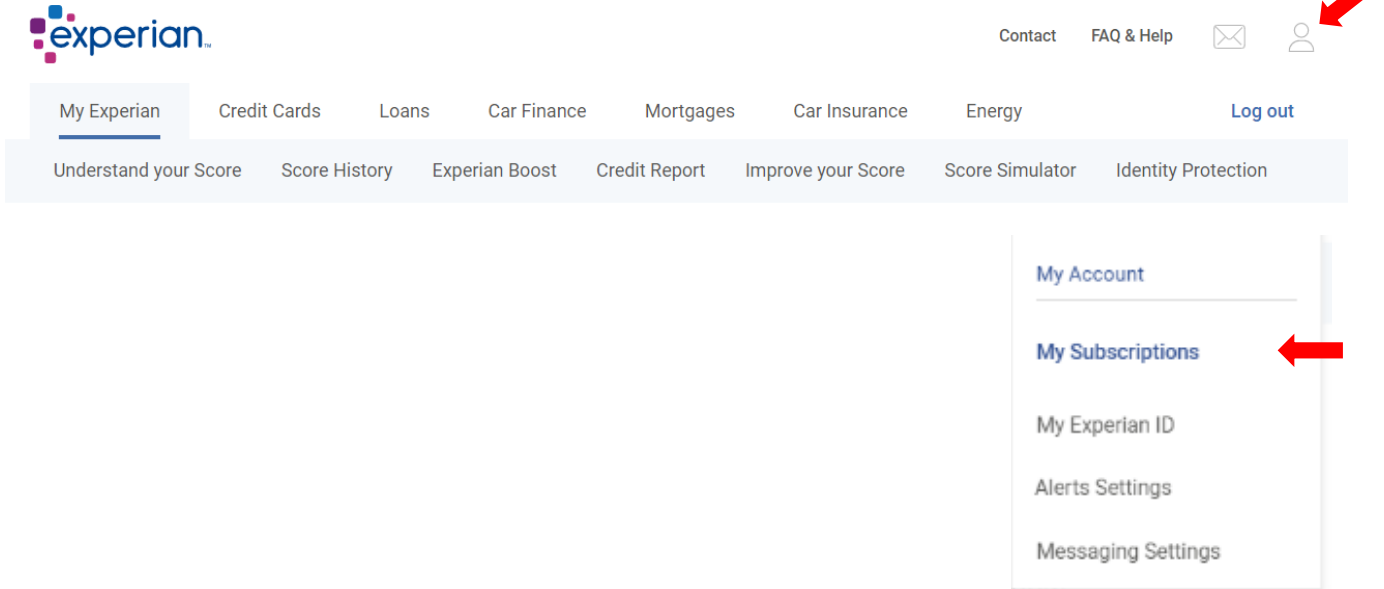
**Need a copy of your credit report?**



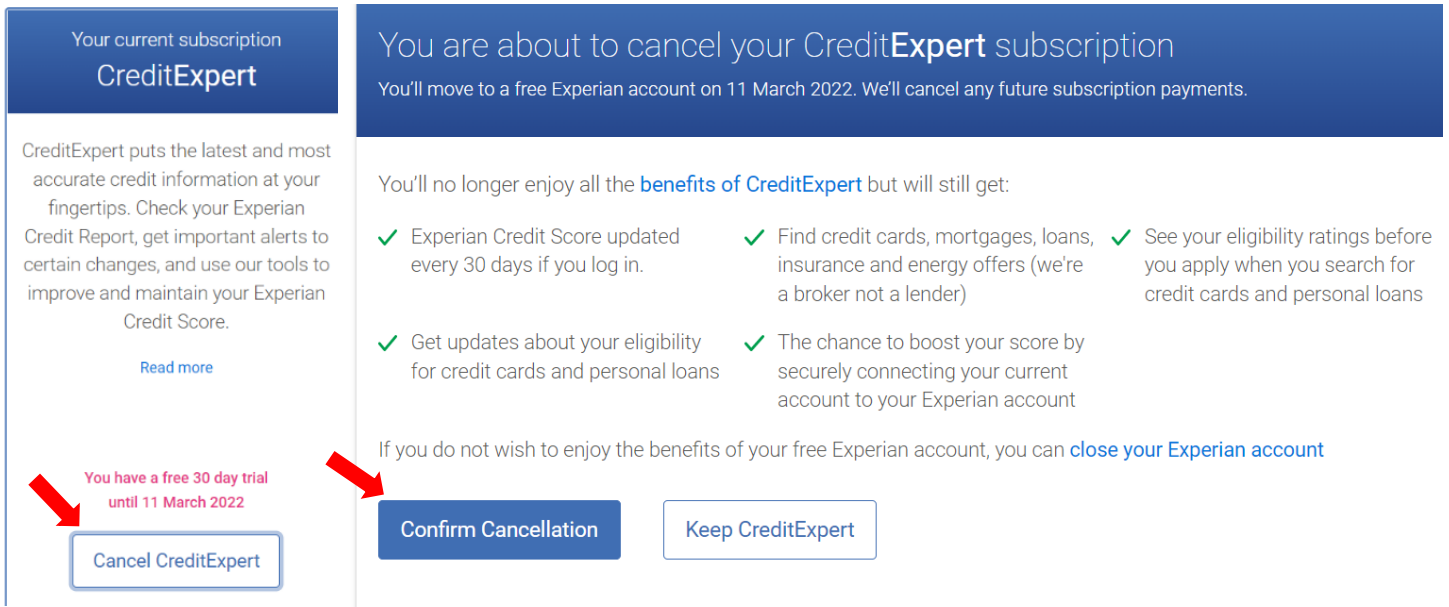
[See your previous credit reports](#)

## To Cancel Experian Account

1. Log on to your account and click on the person icon in the top right corner. Then click on 'My Subscriptions' on the drop down menu



2. You will be taken to a new page which lists the details of your current subscription, click the 'Cancel CreditExpert' button and then 'Confirm Cancellation' as shown below



3. Once this has been done, a confirmation message will appear as below and the subscription will no longer be listed on your account, however, you will still have free access to this account to view your credit score (not full credit report).

## All done

You'll shortly have a free Experian account. Your account is still covered by the same [Terms](#) and [Privacy Policy](#) you originally agreed to. If you previously paid for your subscription, we will not take any future payments.

[Go to Experian homepage](#)